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Engagement Report

- License Details

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- Program Engagement

>
- Traffic

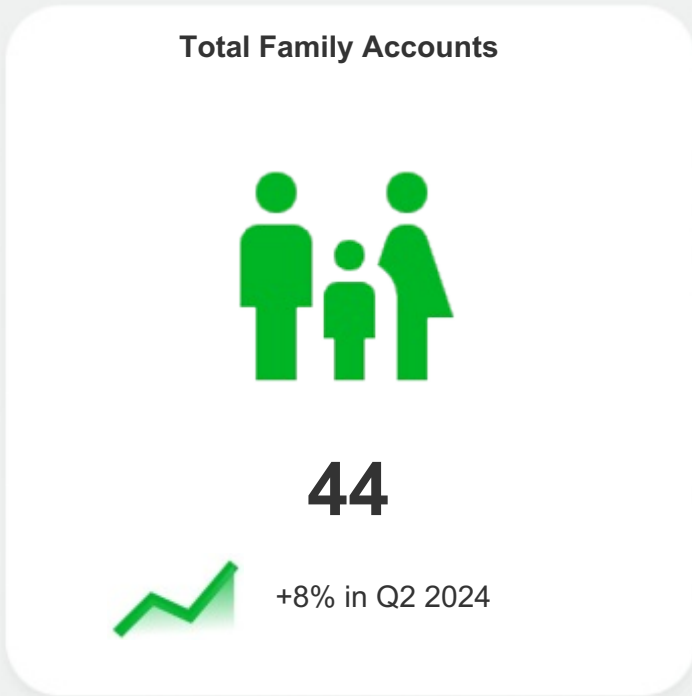
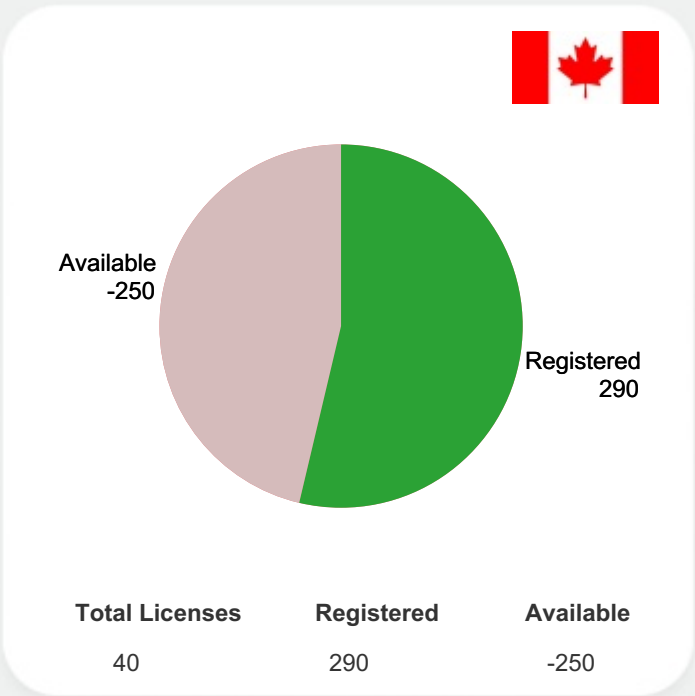
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- Glossary

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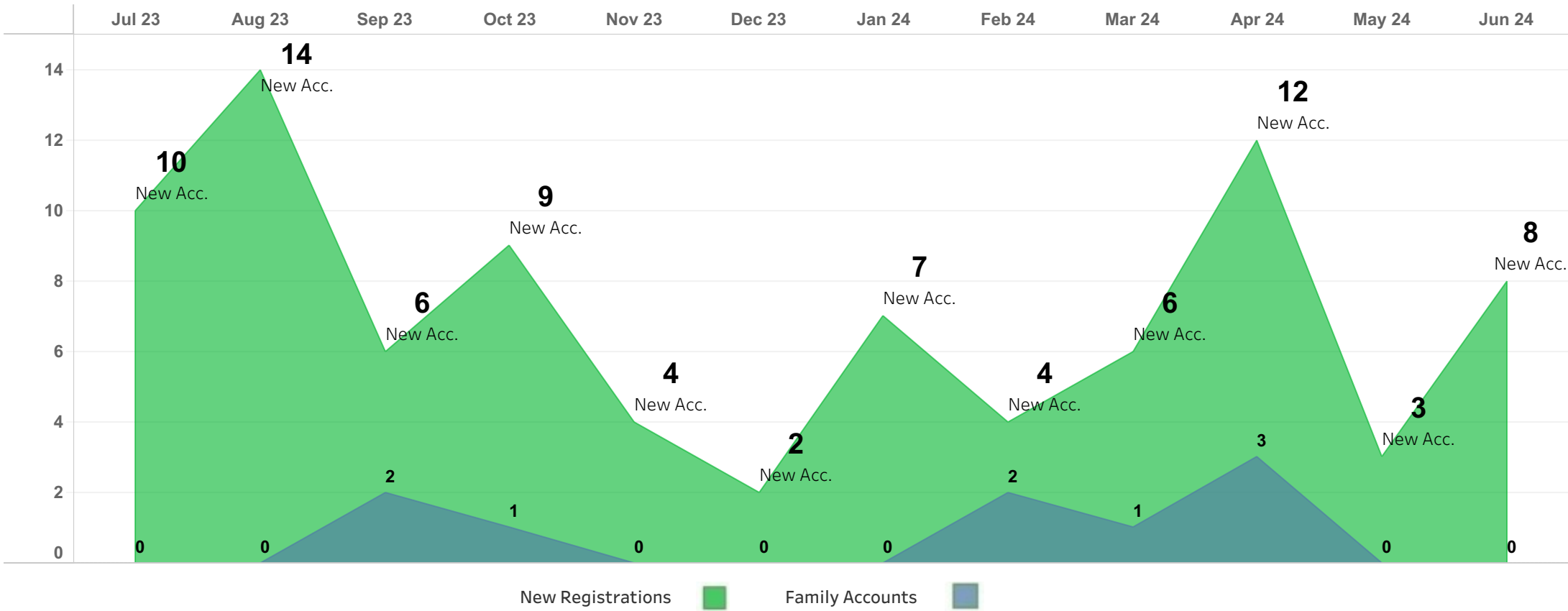
License Details



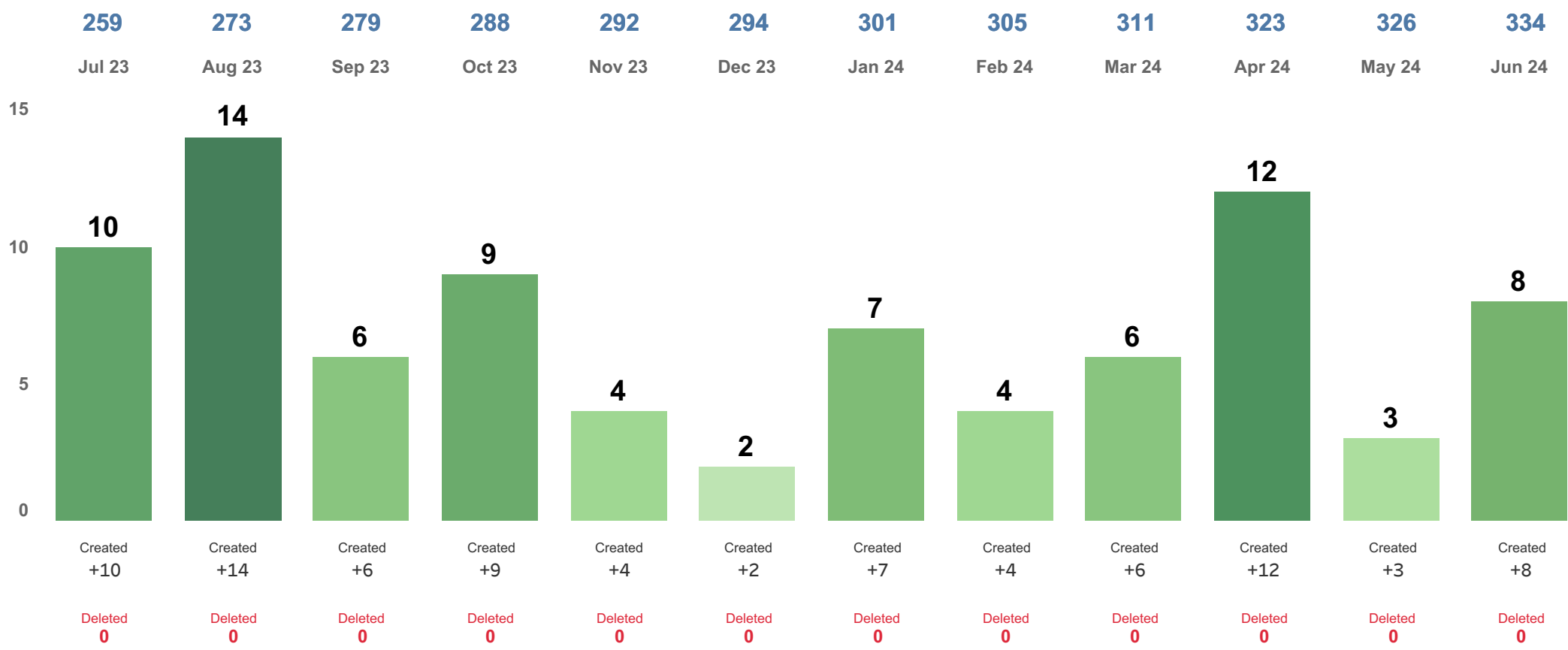
Launch Date: 2018-Aug-14



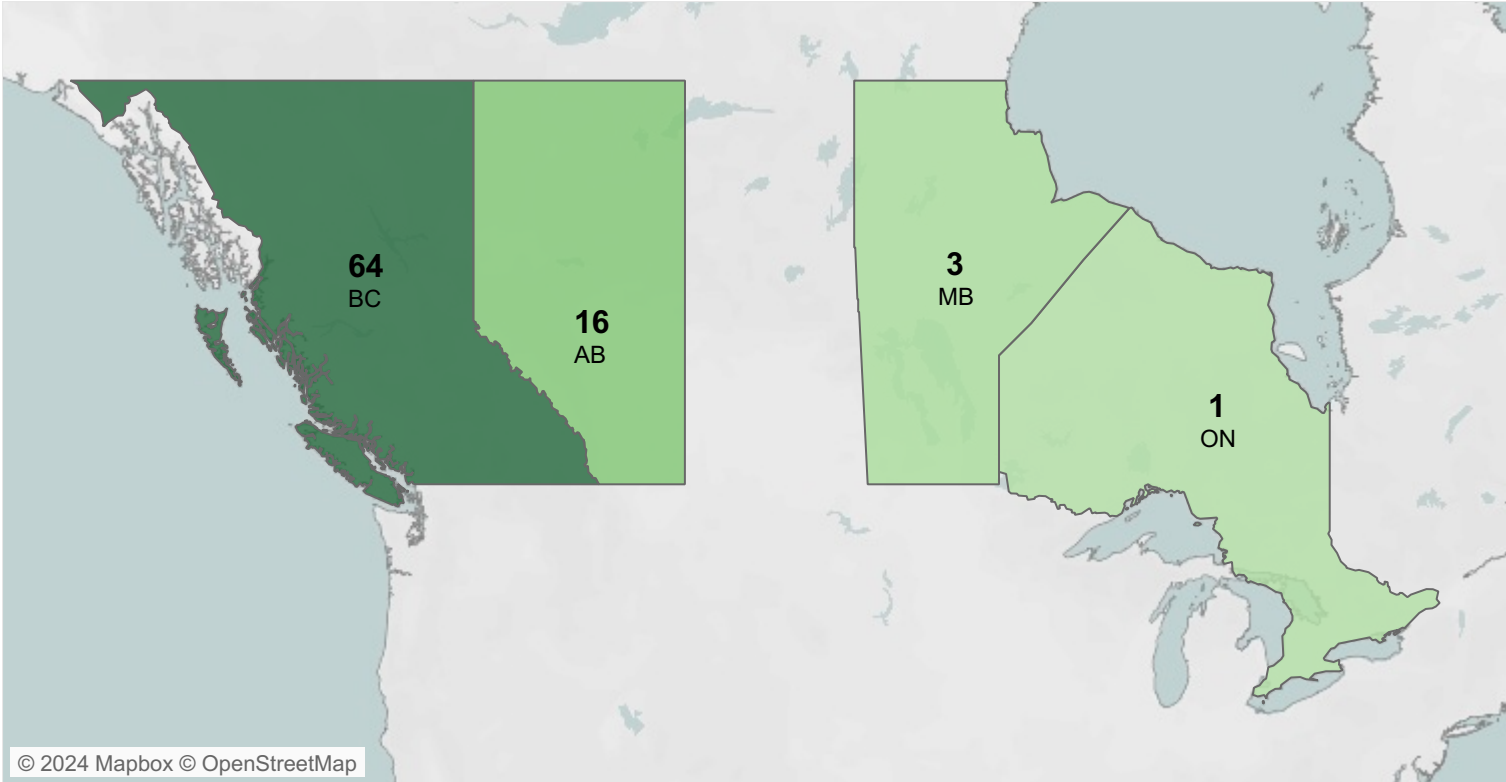
New Registrations



Net Change Registrations & Running Sum



Provincial Distribution



Country	Province	Total Registered
CA	British Colu...	64
	Alberta	16
	Manitoba	3
	Ontario	1
Grand Total		84

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Glossary

Program Engagement

Estimated Spend

\$ 13,737

Estimated Savings

\$ 2,987

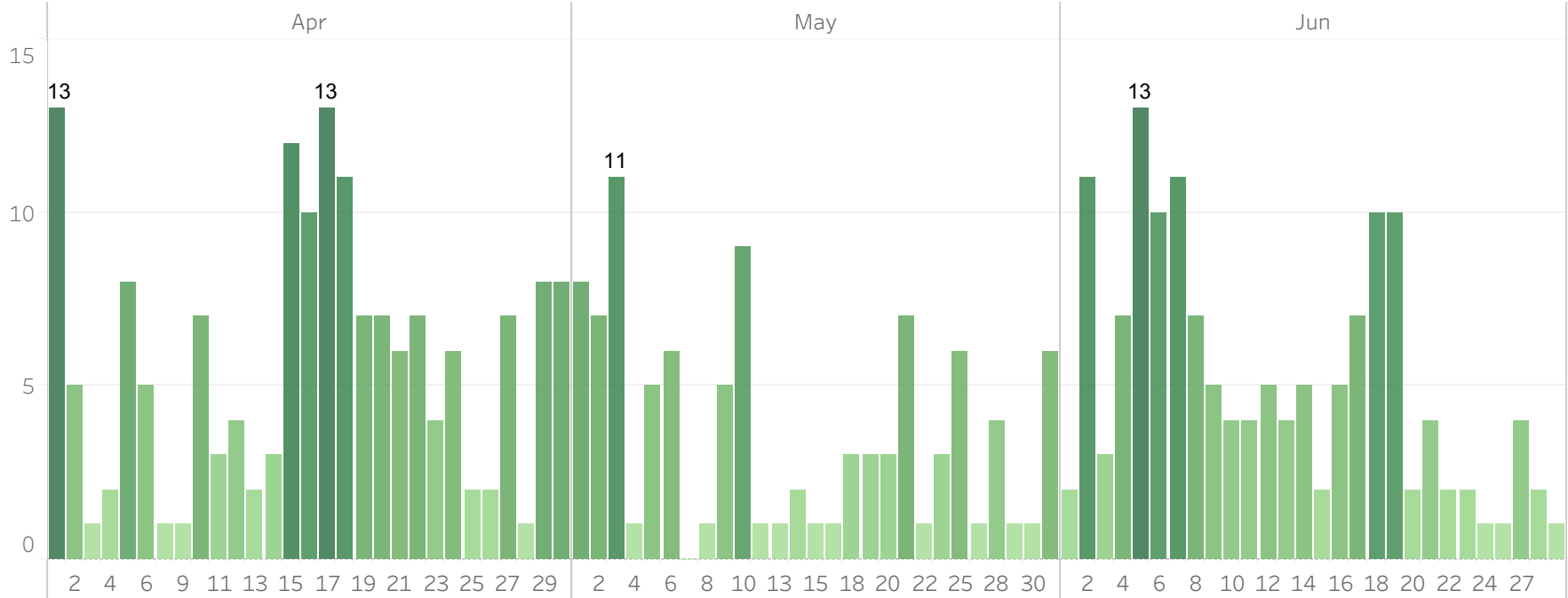
Visits

Visits in Q2 2024

408

5.70%

Compared to Q1 2024



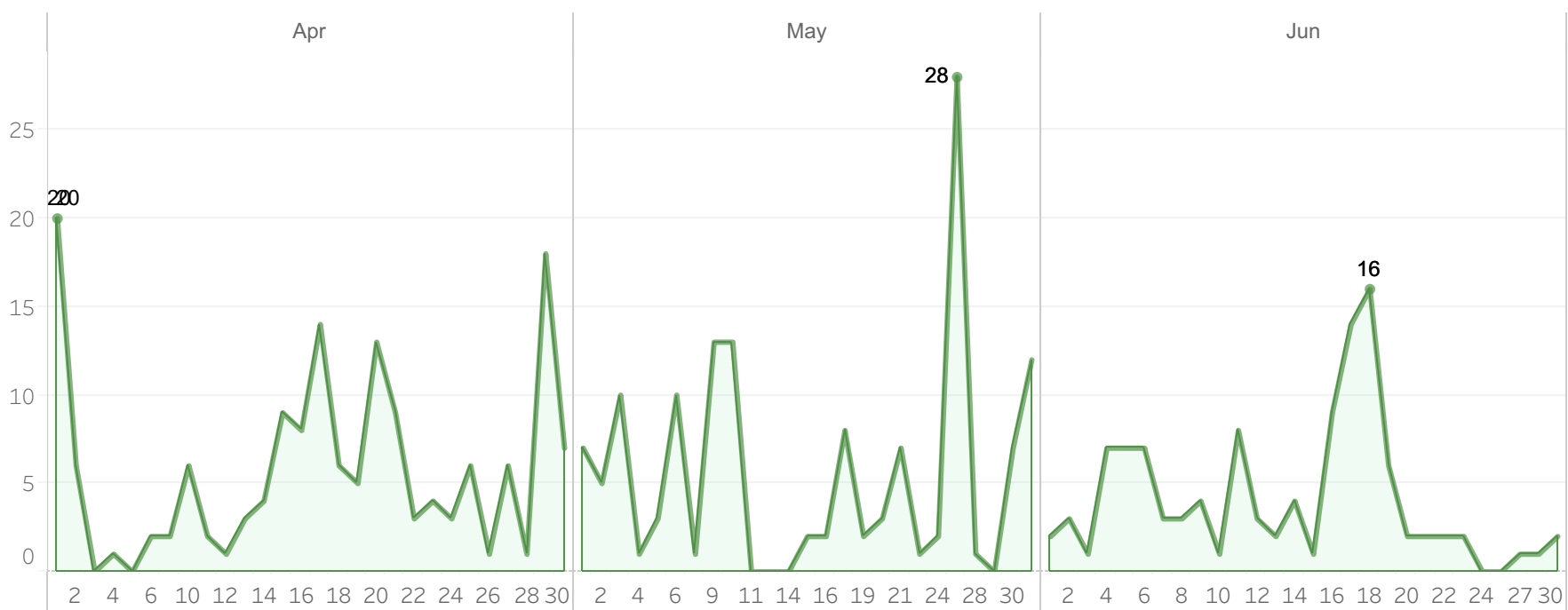
Perk Views

Perk Views in Q2 2024

411

-12.92%

Compared to Q1 2024



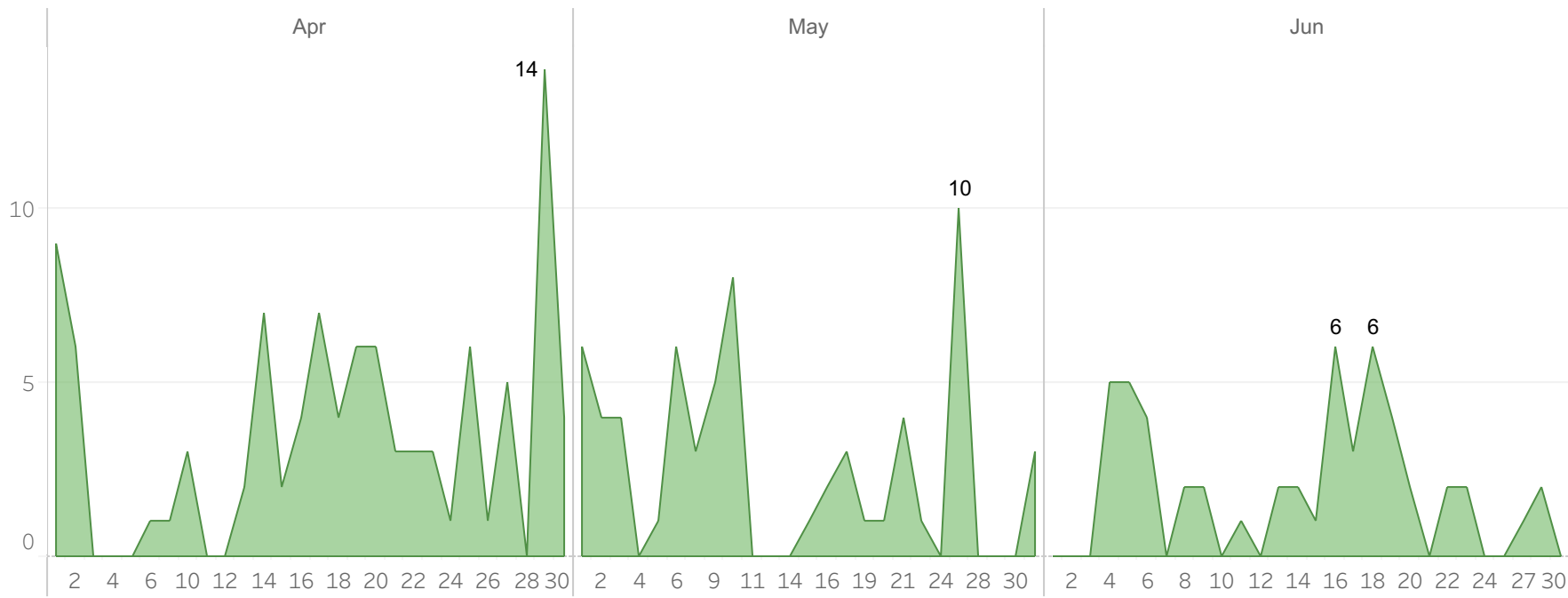
Redemption Clicks

Redemption Clicks in Q2 2024

213

-37.72%

Compared to Q1 2024



Active Promotions in Q2 2024

04/01/2024 to 04/07/2024	Spring into Women's Fashion	05/20/2024 to 05/26/2024	Planes, Trains & Automobiles
04/08/2024 to 04/14/2024	Spring Savings	05/20/2024 to 05/26/2024	Shop Local.
04/15/2024 to 04/21/2024	Lenovo	05/20/2024 to 05/26/2024	Shoppers Drug Mart
04/15/2024 to 04/21/2024	Spring Fever Sale	05/27/2024 to 06/02/2024	Father's Day: Deals for Dad
04/15/2024 to 04/21/2024	Your Spring Escape Awaits!	05/27/2024 to 06/02/2024	Hotels & Resorts Deals
04/22/2024 to 04/28/2024	Mother's Day Gifts	05/27/2024 to 06/02/2024	LG
04/22/2024 to 04/28/2024	New Perks	06/03/2024 to 06/09/2024	Get Summer Ready
04/22/2024 to 04/28/2024	Spring into Adventure!	06/03/2024 to 06/09/2024	Great Gifts for Dad
04/22/2024 to 04/28/2024	Vitamix	06/10/2024 to 06/16/2024	Deals that Delight
04/29/2024 to 05/05/2024	Angara Inc	06/10/2024 to 06/16/2024	Healthiness is Happiness!
04/29/2024 to 05/05/2024	Food & Drink	06/10/2024 to 06/16/2024	Sizzlin' Savings: 25-50% OFF
04/29/2024 to 05/05/2024	Mother's Day: Last Minute Gift Ideas	06/17/2024 to 06/23/2024	Travel to Unravel
05/06/2024 to 05/12/2024	Samsung	06/21/2024 to 06/30/2024	SportChek
05/06/2024 to 05/12/2024	TECH-tacular Deals!	06/24/2024 to 06/30/2024	Royal Canadian International Circus
05/13/2024 to 05/19/2024	Sport & Fitness	06/24/2024 to 06/30/2024	Staycation or Vacation?
05/13/2024 to 05/19/2024	Things to Do: May 24	06/24/2024 to 06/30/2024	Summer Sale-a-bration!

Top 15 Brands by Savings

Brand Name	Spend	Savings
Entertainment Benefits Group (EBG)	\$ 1,707	\$ 606
GoodLife Fitness	\$ 897	\$ 296
Priceline.com	\$ 525	\$ 231
Wyndham Hotels & Resorts (AP)	\$ 1,020	\$ 204
Bosch Home Appliances	\$ 1,000	\$ 200
Lenovo (For Sunlife Choices)	\$ 675	\$ 99
Choice Hotels	\$ 480	\$ 96
The Source (Bell) Electronics Inc.	\$ 480	\$ 96
HotelPlanner.com	\$ 330	\$ 84
Nissan Canada AP	\$ 640	\$ 80
Hiro Cycle	\$ 300	\$ 74
Dell Canada	\$ 120	\$ 67
Contiki Holidays	\$ 300	\$ 60
Economical Insurance	\$ 285*	\$ 57*
HelloFresh Canada	\$ 90	\$ 45

* - Savings and Spend summed for last 24 months when Perk was active

Top 15 Brands by Activity

Brand Name	Views	Redemption Clicks
Entertainment Benefits Group (EBG)	41	25
Wyndham Hotels & Resorts (AP)	15	17
The Source (AP)	8	16
Enterprise / Alamo / National (For Procter and Gamble)	15	11
Apple General/Education AP	17	9
Choice Hotels Canada Adperks (SSEs)	11	9
Days Inn - AP	7	8
Priceline.com	9	7
Reitmans Group	8	7
Garmin	8	6
Hertz- Thrifty Car Rental	9	6
HotelPlanner.com	7	6
Bosch Home Appliances	9	5
Fairmont Hotels	8	5
Intuit (TurboTax)	6	4

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Traffic

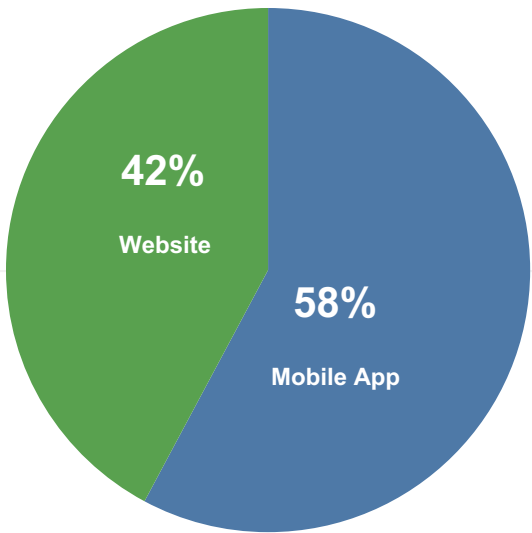
Mobile Sessions185

Web Sessions135

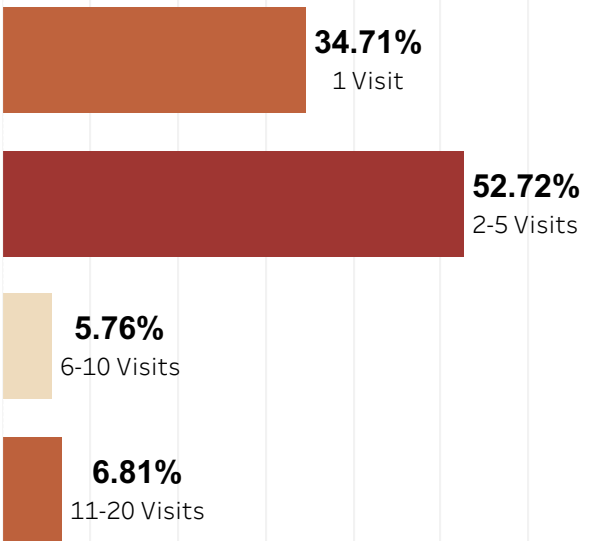
Number of Sessions320

Number of unique Visitors170

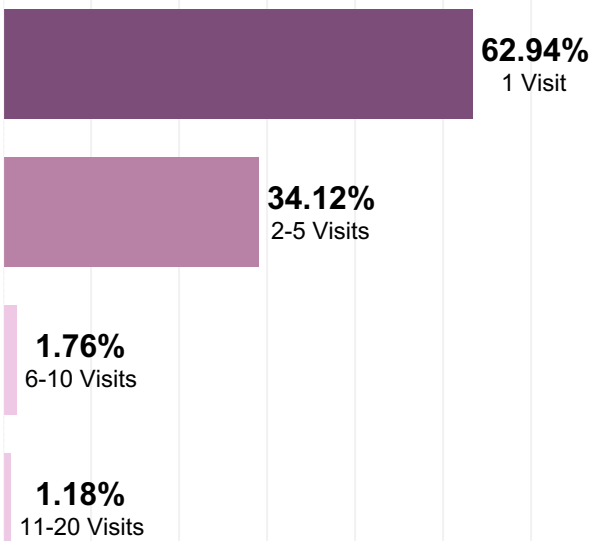
Mobile App vs Web Sessions



Cohorts of Visits, % of Sessions



Cohorts of Visits, % of Visitors



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Glossary

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Overview: The Program Engagement Funnel

The goal of the program is to provide savings and value to your users. This is ultimately achieved by bringing them to the end of engagement funnel whereby a value-added transaction has occurred. Below is a high-level engagement funnel your Customer Success manager considers when consulting on the success of your program. Your engagement report provides some key data points that illustrate the status of your program.



Glossary of Terms

License Details

- Launch Date:

The date that your program was first made available to your organization.
- Total Licenses:

The number of licenses your organization has contracted for users to access the program.
- Registered:

Number of users who have created an account or profile to utilize the program.
- Available:

The number of contracted licenses remaining within your program to be utilized by users.
- Total Family Accounts:

Number of accounts registered by family members who have been invited to the program.
- New Registrations:

User and family member registrations over selected period.
- Net Change Registrations & Running Sum:

Total users + family member registrations over time.
- Provincial Distribution:

Total accounts registered by users based on geographic location of primary address.

Program Engagement

Estimated Spend and Estimated Savings are based on a proprietary algorithm that leverages multiple data points including reported sales, redemption clicks, redemption rates, average spend, and frequency of savings (i.e., one-time savings or aggregated savings through monthly recurring fees in which the discount has been applied). Estimated values are based on your program activity, and corresponding aggregated data.

- Visits:

A visit starts when a user engages with the program on a website or mobile app and ends when they leave or a period of inactivity exceeds one hour.
- Perk Views:

The number of times the detail pages of various offers within the program are viewed by users of your organization.
- Redemption Clicks:

The number of times users have clicked, within a Perk View, the intention to redeem the offer presented.
- Active Promotions:

List of promotions (a logical groupings of offers i.e. Back-to-School, Black Friday, etc.) that were presented to users within the program.

- Top 15 Brands by Savings:

Ranking of available offers based on amount of estimated savings.
- Top 15 Brands by Activity:

Ranking of available offers based on number of redemption clicks.

Traffic

- Sessions:

A session is a group of user interactions with the program that occur within a given time frame. A session starts when a user engages with the program on a website or mobile app and ends after a period of inactivity or when the user closes the browser or mobile app. The session timeout is set to one day of inactivity. This means that if a user is actively engaging with the program (website or mobile app) and navigating from page to page within a day, it is considered as a single session. If a user leaves the program and comes back after a day of inactivity, it is considered a new session.

It's important to note that if a user comes back to the program through the same browser or mobile app within the set session timeout, it will be counted as the same session. However, if the user returns through a different browser or device, it will be counted as a new session as they will appear unique to our system.
- Total Sessions:

Total count of mobile and web sessions.
- Number of Unique Visitors:

Count of unique users that have engaged with the program. It's important to note that if a user comes back to the program through a different browser or device, it will be counted as a Unique Visit.
- Cohort of Visits, % of Sessions:

Average number of visits by user sessions.
- Cohorts of Visits, % of Visitors:

Average number of visits by a user.
- Special Reporting Notes:

In various provinces and territories, pre-paid services are called personal development services under the Consumer Protection Act (CPA). This can include gyms, sports clubs, martial arts classes, dance classes and more. If a consumer signs a membership contract that is protected under a CPA they may be provided with a 10 day cooling-off period in which a purchased membership may be cancelled without penalty. As a result, the reporting of certain brand sales will only include those that have passed any applicable cooling-off period. Sales within the grace period at months end will appear on the following monthly report. For example, a gym membership sold on January 25 would not be reported in the January monthly report. It will appear as a January sale on the following February monthly report.