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Engagement Report

- License Details

>
- Program Engagement

>
- Traffic

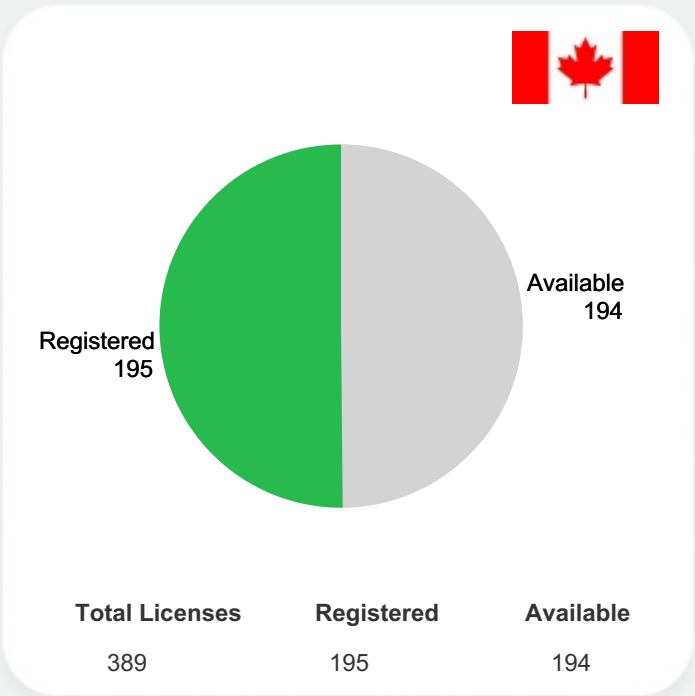
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- Glossary

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License Details



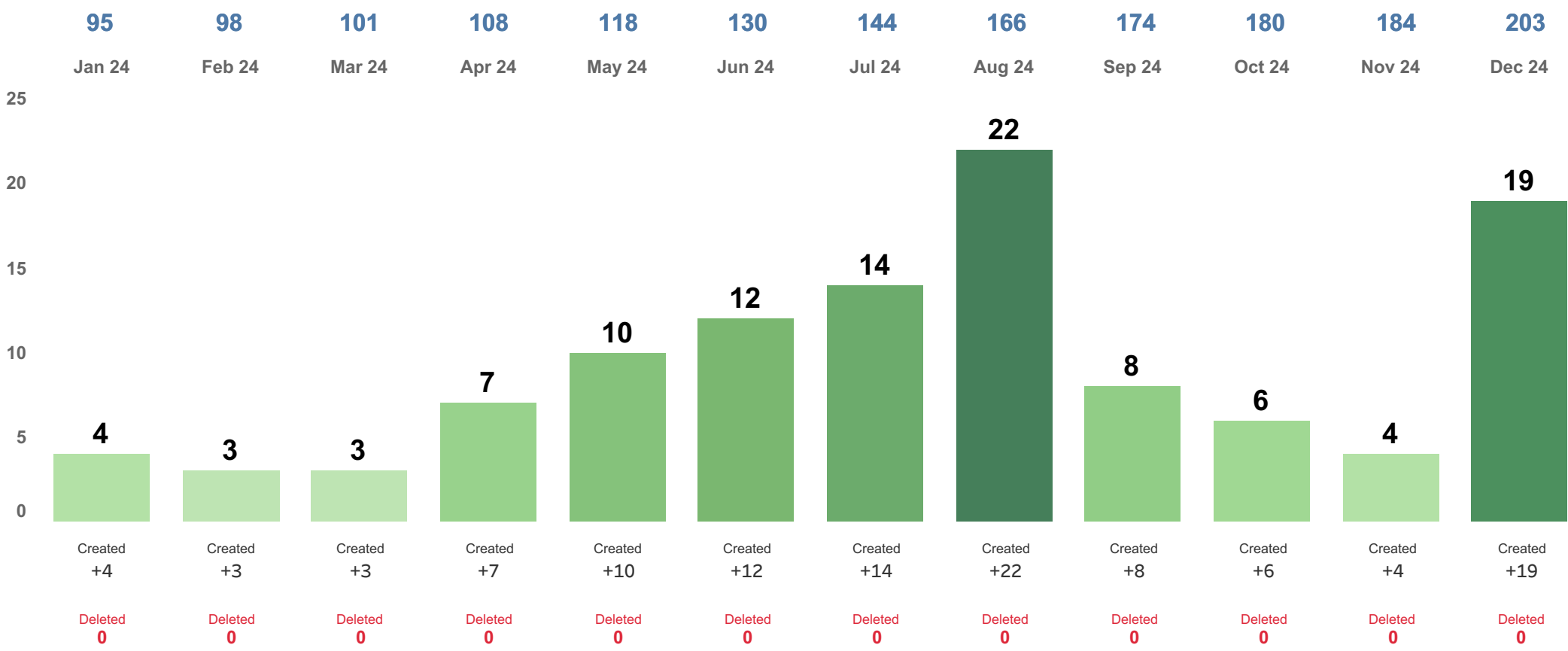
Launch Date: 2022-Sep-01



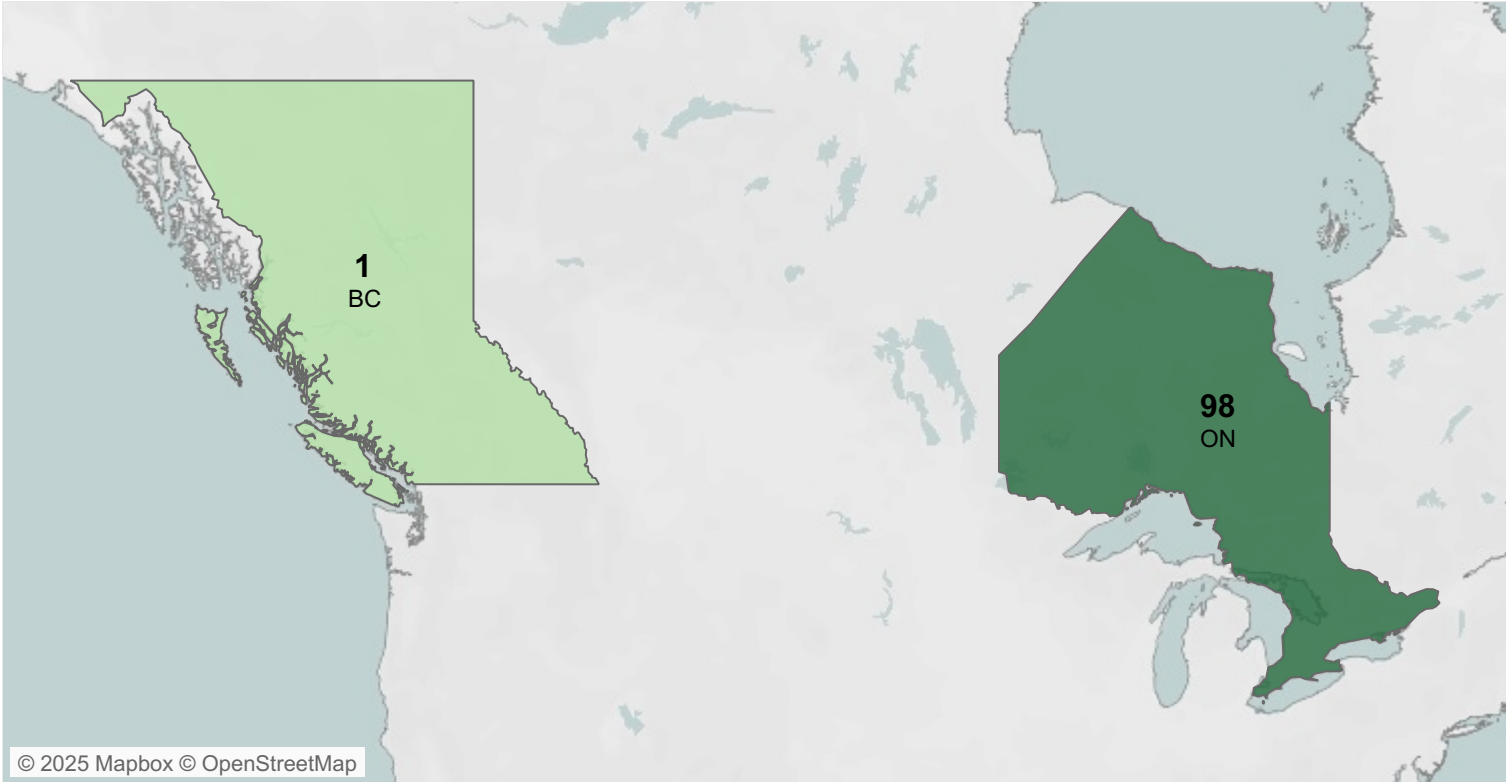
New Registrations



Net Change Registrations & Running Sum



Provincial Distribution



Country	Province	Total Registered
CA	Ontario	98
	British Colu..	1
Grand Total		99

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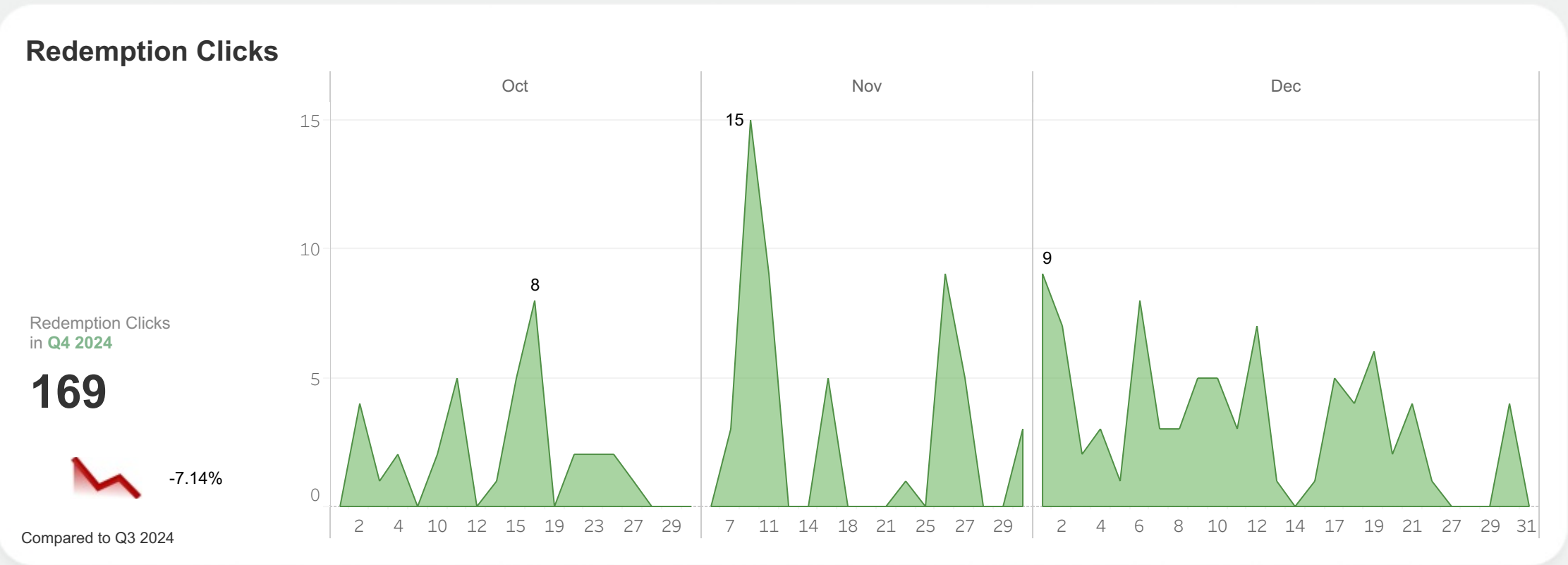
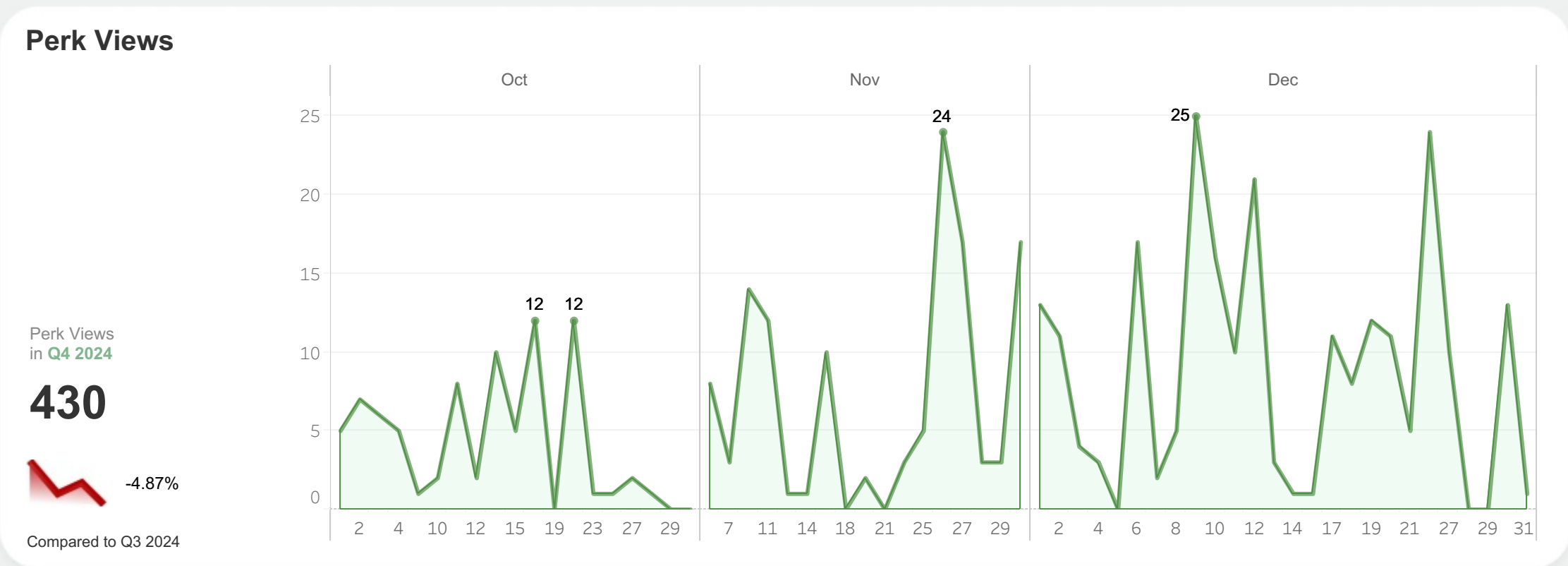
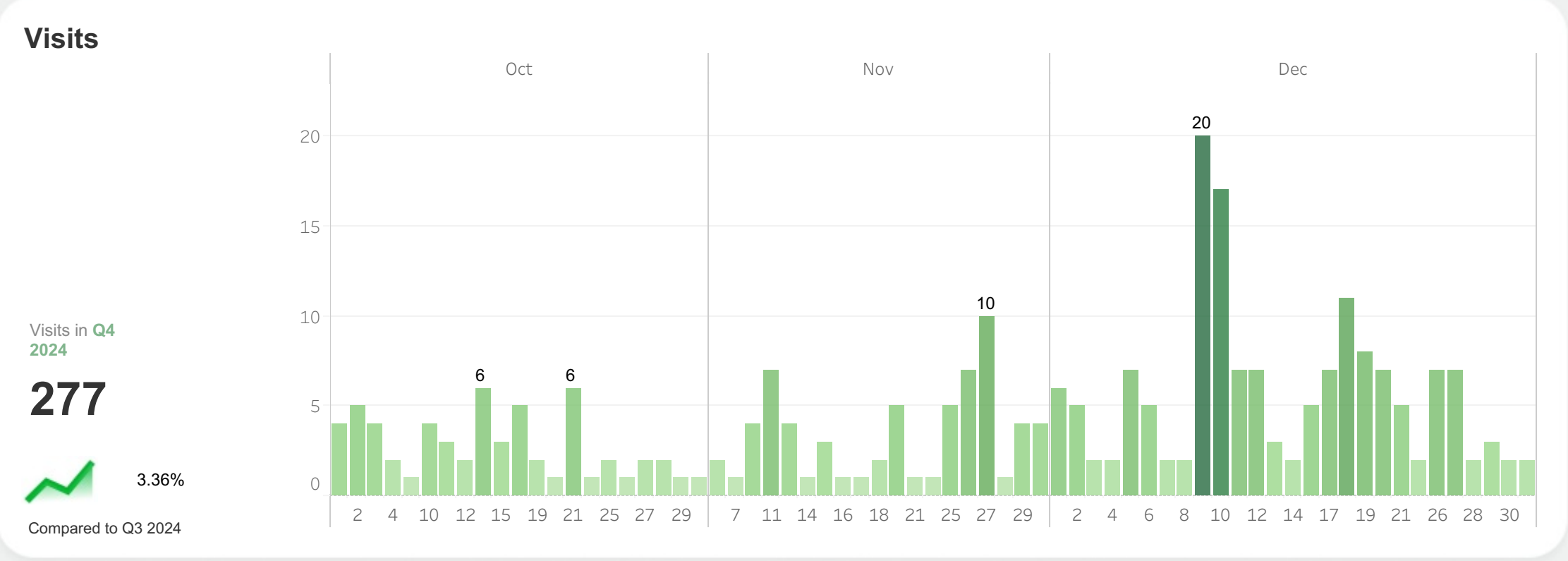
Program Engagement

Estimated Spend

\$ 20,106

Estimated Savings

\$ 3,300



Active Promotions in Q4 2024

09/30/2024 to 10/06/2024	Get Ready for Thanksgiving	12/02/2024 to 12/08/2024	Holiday Gift Guide: Fashion & Accessories
10/07/2024 to 10/13/2024	Savings Start Here	12/02/2024 to 12/08/2024	More Cyber Monday Week
10/21/2024 to 10/27/2024	Footwear for Fall	12/09/2024 to 12/15/2024	Holiday Gift Guide: Beauty & Cosmetics
10/21/2024 to 10/27/2024	Small Business Month	12/09/2024 to 12/15/2024	Holiday Gift Guide: Home & Electronics
10/28/2024 to 11/03/2024	Savings that Shine	12/09/2024 to 12/15/2024	Samsung
11/04/2024 to 11/10/2024	Promising Perks	12/16/2024 to 12/22/2024	Boxing Week Preview
11/11/2024 to 11/17/2024	blackcircles	12/16/2024 to 12/22/2024	Lenovo
11/11/2024 to 11/17/2024	Budget-Friendly Finds	12/16/2024 to 12/22/2024	Shop Local.
11/11/2024 to 11/17/2024	Winter Getaway	12/23/2024 to 12/29/2024	Blackcircle.ca
11/18/2024 to 11/24/2024	Early Black Friday	12/23/2024 to 12/29/2024	Boxing Week
11/18/2024 to 11/24/2024	Holiday Gift Guide	12/23/2024 to 12/29/2024	December Deals
11/25/2024 to 12/01/2024	Black Friday: Beauty & Cosmetics	12/23/2024 to 12/29/2024	Healthiness is Happiness!
11/25/2024 to 12/01/2024	Black Friday: Fashion	12/30/2024 to 01/05/2025	Healthiness is Happiness
11/25/2024 to 12/01/2024	Black Friday: Tech & Electronics	12/30/2024 to 01/05/2025	January Sale
12/02/2024 to 12/08/2024	Bosch Sale - Epic Savings Ahead!	12/30/2024 to 01/05/2025	Shop Local
12/02/2024 to 12/08/2024	Cyber Monday Week		

Top 15 Brands by Savings

Brand Name	Spend	Savings
GoodLife Fitness	\$ 3,840	\$ 768
Economical Insurance	\$ 2,280*	\$ 456*
Lenovo	\$ 2,475	\$ 363
Entertainment Benefits Group (EBG)	\$ 811	\$ 178
Samsung Electronics (AP)	\$ 1,444	\$ 172
Canada MedLaser Clinics	\$ 561*	\$ 168*
G Adventures - AP	\$ 912	\$ 136
Blackcircles.ca	\$ 750	\$ 80
Dilawri	\$ 1,300	\$ 74
Panasonic (AP)	\$ 148	\$ 60
HelloFresh Canada	\$ 120	\$ 60
Avis Budget Group (AP - CAN)	\$ 186	\$ 57
HP Canada	\$ 675	\$ 45
Canada's Wonderland	\$ 168	\$ 44
Bosch Home Appliances	\$ 200	\$ 40

* - Savings and Spend summed for last 24 months when Perk was active

Top 15 Brands by Activity

Brand Name	Views	Redemption Clicks
Enterprise / Alamo / National	15	13
Lenovo	20	11
Apple General/Education AP	12	10
Samsung Electronics (AP)	15	10
Avis Budget Group (AP - CAN)	6	6
Toronto Pearson Official Onsite Airport Parking 7		6
Blackcircles.ca	8	5
Entertainment Benefits Group (EBG)	16	5
GymShark	6	5
GoodLife Fitness	22	4
HelloFresh Canada	5	4
MLSE - Maple Leaf Sports & Entertainment	3	4
Panasonic (AP)	4	4
Bestfantickets.com	4	3
Canadian Tire Roadside Assistance - AP	2	3

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Program Engagement

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Traffic

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Glossary

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Traffic

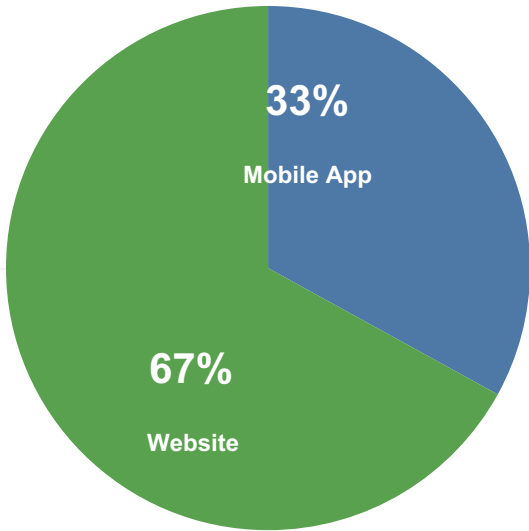
Mobile Sessions68

Web Sessions138

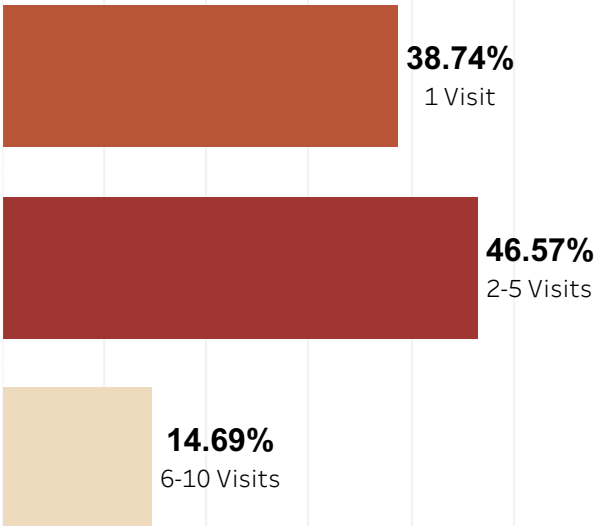
Number of Sessions206

Number of unique Visitors120

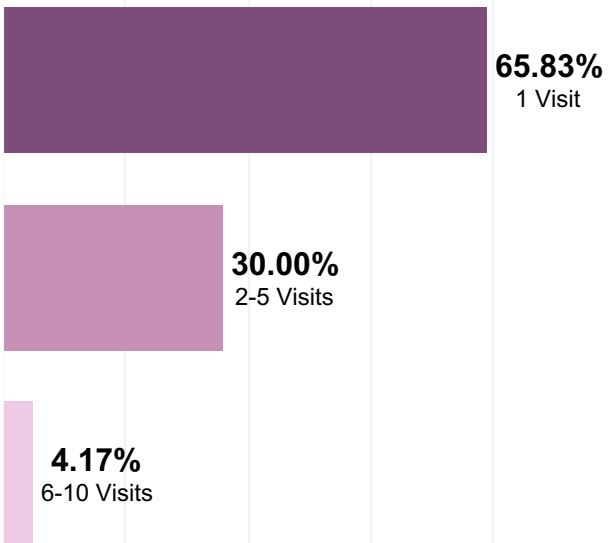
Mobile App vs Web Sessions



Cohorts of Visits, % of Sessions



Cohorts of Visits, % of Visitors



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Glossary

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Overview: The Program Engagement Funnel

The goal of the program is to provide savings and value to your users. This is ultimately achieved by bringing them to the end of engagement funnel whereby a value-added transaction has occurred. Below is a high-level engagement funnel your Customer Success manager considers when consulting on the success of your program. Your engagement report provides some key data points that illustrate the status of your program.



Glossary of Terms

License Details

- Launch Date:

The date that your program was first made available to your organization.
- Total Licenses:

The number of licenses your organization has contracted for users to access the program.
- Registered:

Number of users who have created an account or profile to utilize the program.
- Available:

The number of contracted licenses remaining within your program to be utilized by users.
- Total Family Accounts:

Number of accounts registered by family members who have been invited to the program.
- New Registrations:

User and family member registrations over selected period.
- Net Change Registrations & Running Sum:

Total users + family member registrations over time.
- Provincial Distribution:

Total accounts registered by users based on geographic location of primary address.

Program Engagement

Estimated Spend and Estimated Savings are based on a proprietary algorithm that leverages multiple data points including reported sales, redemption clicks, redemption rates, average spend, and frequency of savings (i.e., one-time savings or aggregated savings through monthly recurring fees in which the discount has been applied). Estimated values are based on your program activity, and corresponding aggregated data.

- Visits:

A visit starts when a user engages with the program on a website or mobile app and ends when they leave or a period of inactivity exceeds one hour.
- Perk Views:

The number of times the detail pages of various offers within the program are viewed by users of your organization.
- Redemption Clicks:

The number of times users have clicked, within a Perk View, the intention to redeem the offer presented.
- Active Promotions:

List of promotions (a logical groupings of offers i.e. Back-to-School, Black Friday, etc.) that were presented to users within the program.

- Top 15 Brands by Savings:

Ranking of available offers based on amount of estimated savings.
- Top 15 Brands by Activity:

Ranking of available offers based on number of redemption clicks.

Traffic

- Sessions:

A session is a group of user interactions with the program that occur within a given time frame. A session starts when a user engages with the program on a website or mobile app and ends after a period of inactivity or when the user closes the browser or mobile app. The session timeout is set to one day of inactivity. This means that if a user is actively engaging with the program (website or mobile app) and navigating from page to page within a day, it is considered as a single session. If a user leaves the program and comes back after a day of inactivity, it is considered a new session.

It's important to note that if a user comes back to the program through the same browser or mobile app within the set session timeout, it will be counted as the same session. However, if the user returns through a different browser or device, it will be counted as a new session as they will appear unique to our system.
- Total Sessions:

Total count of mobile and web sessions.
- Number of Unique Visitors:

Count of unique users that have engaged with the program. It's important to note that if a user comes back to the program through a different browser or device, it will be counted as a Unique Visit.
- Cohort of Visits, % of Sessions:

Average number of visits by user sessions.
- Cohorts of Visits, % of Visitors:

Average number of visits by a user.

- Special Reporting Notes:

In various provinces and territories, pre-paid services are called personal development services under the Consumer Protection Act (CPA). This can include gyms, sports clubs, martial arts classes, dance classes and more. If a consumer signs a membership contract that is protected under a CPA they may be provided with a 10 day cooling-off period in which a purchased membership may be cancelled without penalty. As a result, the reporting of certain brand sales will only include those that have passed any applicable cooling-off period. Sales within the grace period at months end will appear on the following monthly report. For example, a gym membership sold on January 25 would not be reported in the January monthly report. It will appear as a January sale on the following February monthly report.